



Vixen Electronics Ltd.

Supporting Independent Living

V.E.M.S User Journey Overview: Website Functions

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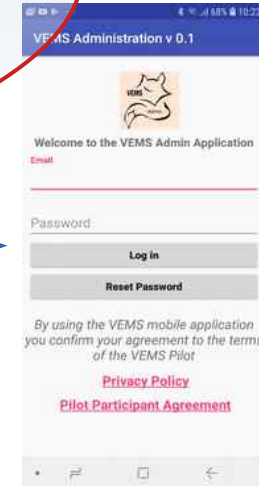


VEMS customer User Journey overview

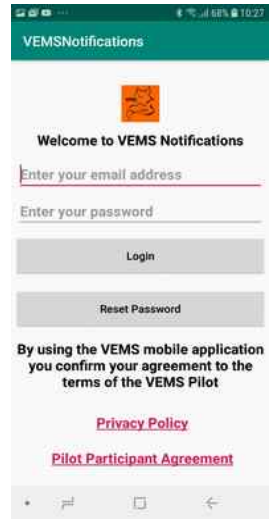
1 www.vixenelectronics.co.uk



2 VEMS Admin



3 VEMS Notifications





www.vixenelectronics.co.uk

The screenshot shows the Vixen Electronics website interface. At the top, there is a navigation bar with links for Register, Reset Password, User Guide, FAQ, VEMS PILOT, and Logins. The main heading is "Vixen Electronics" with the VEMS logo (a stylized fox) and the tagline "Independence with a safety net". Below this is a "Log in" section with fields for email address and password, and a "Log in" button. A message states: "If you have not yet created an account, please click on the link Register above." To the right, there is an "About us" section with two small photos of people and text describing the company's mission. Below that is a "How does it work?" section with a photo of a sensor box and text explaining its function. At the bottom of the main content area, there is a promotional graphic showing a sensor box being placed in a house, with the text "Buy the sensors from Amazon and take them home" and a series of dots.

- Register
- Create Installation
- Subscribe to VEMS Service
- Reset Password





Register

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Register Reset Password User Guide FAQ VEMS PILOT Logout

Log in

If you have not yet created an account, please click on the link Register above.

email Address

Password

Login

Buy the sensors from Amazon and take them home

»

About us

Our company provides solutions that help older and disabled persons to continue living in their own home, but safe in the knowledge that their friends, relatives and carers will be notified if anything happens that might indicate a problem with their wellbeing.

How does it work?

This little box monitors the temperature and humidity in your house, and makes a note every time you move.

You place two or three sensors in your house, link them to your home wifi and they immediately start learning what is 'normal' for you.

The first thing you need to do is to Register for the VEMS Service. This will create an administrative user of the installation





Register

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Register as an Administrative VEMS User

As an administrative user you will be able to create installations, configure sensors and manage nominated contacts.

All the fields are mandatory. The email address will be your user id.

First Name*	<input type="text"/>
Last Name*	<input type="text"/>
email Address*	<input type="text"/>
Mobile Number*	<input type="text"/>
Password*	<input type="password"/>
Confirm Password*	<input type="password"/>

Register

Enter the data in all the fields and click on the button **Register**.

This will create an administrative user.

Once you have Registered you can log in.

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Company Registration Number 10545037
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Log in

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Register Reset Password User Guide FAQ VIMS PILOT

Log in

If you have not yet created an account, please click on the link Register above.

email Address

Password

Buy the sensors from Amazon and take them home

Enter your email address and password and click the **Login** button.

This will take you to the next screen where you will create the Installation.





Create Installation

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Guide FAQ

Create an Installation

Please enter the First Name, Family Name and Postcode of the Customer that will have the VEMS System.

This is a unique combination that enables Vixen Electronics to identify the customer, and makes it possible for you to select the correct installation if you are monitoring/managing more than one friend or relative.

All the fields are mandatory.

First Name*
Family Name*
Post Code*

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Enter the First Name, Family Name and Postcode of the Customer. This may be yourself, or someone else on whose behalf you are creating the installation.

This combination will create a unique identifier that will be used to collect and process all the data for the customer.

The First Name and Family Name will be displayed in the phone apps so that – if you are managing multiple installations - you can identify each one individually

Click the button **Create an Installation**





Installation Created

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FAQ

The installation has been created.

VEMS has created an Installation record for the Customer NAME SURNAME

You need to subscribe to the VEMS Service by completing a [Direct Debit Mandate](#), which will automatically activate the installation.

Then, you now need to download the VEMS Administrative application for your mobile phone (Android or iPhone), and complete the installation set-up process.

Once you have logged in, you need to create one Location per Sensor, link the Sensor(s) to the home WIFI, and create as many Nominated Contacts as you need.

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Once the installation has been created you need to subscribe to the VEMS Service.

This is done by signing up a direct debit that allows Vixen Electronics to draw the subscription amount every month.

Please note that there is no charge to the volunteers during the pilot phase.





Direct Debit Mandate

The Direct Debit information will become available once the pilot phase is complete.

